2018 NC ASHRM
SPRING CONFERENCE
April 25-27, 2018

Holiday Inn Resort    Wrightsville Beach, NC  28480

Come and enjoy dynamic speakers, great people and some fun in the sun!

Early Bird Registration Ends: March 26, 2018
Room Block Ends: March 26, 2018
http://www.nc-ashrm.org
### Wednesday, April 25, 2018

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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</thead>
<tbody>
<tr>
<td>1:00 pm - 5:00 pm</td>
<td>Registration</td>
</tr>
<tr>
<td>2:00 pm – 2:15 pm</td>
<td>Opening Remarks – Lumina Ballroom</td>
</tr>
</tbody>
</table>
| 2:15 pm – 3:15 pm  | **Topic:** The Regulators are Here!  
Speaker: Glenda Davis, Director Clinical Compliance/Regulatory Services, Cone Health   |
| 3:15 pm – 3:30 pm  | Break                                                                                       |
| 3:30 pm – 4:45 pm  | **Topic:** Regulatory Update: Responsible Opioid Prescribing  
Speaker: Dr. Karen Burke-Haynes, Chief Medical Officer, North Carolina Board of Medicine |
| 5:00 pm – 5:20 pm  | New Member Reception – Turtle & Oceanwatch                                                   |
| 5:20 pm – 6:00 pm  | Membership Reception – Turtle & Oceanwatch                                                   |

### Thursday, April 26, 2018

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>8:00 am – 9:00 am</td>
<td>Full Breakfast – Lumina Ballroom</td>
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</tbody>
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| 9:00 am – 10:00 am | **Topic:** Resisting Attempts to Dehumanize Health Care Defendants Through EMR Discovery and Rules 30(b)(6)  
Speaker: Lisa Garrison, Owner/Founder, Garrison Law Group PLLC |
| 10:00 am – 11:00 am| **Topic:** Case Law Update  
Speaker: John C. West, JD, MHA, DFASHRM, CPHRM, Principal, West Consulting Services, LLC |
| 11:00 am – 11:15 am| Break                                                                                       |
| 11:15 am – 12:15 pm| **Topic:** OR Culture of Safety – Best Practices for Incident Investigation  
Speaker: Scott R. Lucas, PhD, PE, Director, Accident and Forensic Investigation, ECRI Institute |
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>12:15 pm - 1:30 pm</td>
<td>Business Meeting and Lunch</td>
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</table>
| 1:30 pm – 3:00 pm | Topic: Challenges of Discovery in the Age of EMR  
Speaker: Matt Keris, Attorney at Law, Marshall, Dennehey, Warner, Coleman & Goggin |
| 3:00 pm - 3:15 pm | Break                                                               |
| 3:15 pm – 4:15 pm | Topic: Caring with Caution: The Risks of Workplace Violence in Today’s Healthcare Environment  
Speaker: Bryan Warren, Director- Corporate Security, Atrium Health |
| 4:15 pm – 4:30 pm | Closing Remarks                                                      |
| 6:00 pm - 8:00 pm | Calypso & Corn Hole - Join Us for Dinner, Beach Music and Games      |

**Friday, April 27, 2018**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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</thead>
<tbody>
<tr>
<td>7:30 am – 8:30 am</td>
<td>Full Breakfast – Lumina Ballroom</td>
</tr>
</tbody>
</table>
| 8:30 am – 9:30 am | Topic: NCHA Legislative and Regulatory Update  
Speaker: Mike Vicario, NCHA Vice-President of Regulatory Affairs |
| 9:30 am – 10:00 am | Break - Check Out                                                    |
| 10:00 am – 11:30 am | Topic: MORPH – Accepting, Embracing, and Managing Change  
Speaker: Mark Mayfield                                           |
| 11:30 am – 12:00 pm | Closing Announcements Door Prizes                                   |
LOCATION

Holiday Inn Resort
1706 North Lumina Avenue
Wrightsville Beach, NC 28480

Reservations: 877-330-5050

NC ASHRM Room Block Rates:
$169 Sound View
$189 Ocean View

When Booking Mention:
NC American Society for Health Care Risk Management

Room Block Ends March 26, 2018

PLEASE RESERVE NOW!

Complimentary on-site parking

If you are interested in extending your stay, rooms are offered at the conference rates, based on availability (2 days pre and post conference)

LOCATIONS

NC ASHRM Fall Conference
November 14 - 16, 2018
Embassy Suites
Concord, NC

Check Out Our New Member’s Board.

Join a Committee!

PROGRAM MATERIAL

Presentations will be available prior to the conference. Registrants will receive instructions regarding electronic access of program materials.

(Hard copies will not be provided)

EDUCATION CREDITS

CPHRM credits pending ASHRM approval.

Continuing Legal Education (CLE) pending North Carolina Bar approval.

SOCIAL EVENTS

Please join us at the Wednesday Night Reception and the Thursday Night Social and Dinner Event

NEXT CONFERENCE

NC ASHRM Fall Conference
November 14 - 16, 2018
Embassy Suites
Concord, NC
### CANCELLATION POLICY

A processing fee of $20.00 will be charged for cancellations prior to March 25, 2018. No refunds available after that date, but alternate registrant(s) may attend the meeting.

### Conference Fees

<table>
<thead>
<tr>
<th>Category</th>
<th>Member</th>
<th>Non-Member</th>
</tr>
</thead>
<tbody>
<tr>
<td>Early Bird Registration Ends</td>
<td>$200</td>
<td>$330</td>
</tr>
<tr>
<td>Regular Registration Begins</td>
<td>$275</td>
<td>$405</td>
</tr>
<tr>
<td>On-site Registration Begins</td>
<td>$350</td>
<td>$480</td>
</tr>
<tr>
<td>Guest Fee</td>
<td>$70</td>
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</tbody>
</table>

Includes admission to all meals, receptions and Thursday social and dinner. Guests are limited to spouse, significant other or one adult family member.

Total Registration Fee Included: $__________

### Registration

_A $10 processing fee applies to PayPal payments_

Pay online using PayPal:

http://www.nc-ashrm.org

Make checks payable to:

NC-ASHRM
Send Check and Registration form to:

NC ASHRM
PO Box 72248
Durham, NC  27722-2248

For questions contact: Rina Borg:

ncashrm@mgsolutions.org
919-309-0909

If paying by check, please complete the following Registration form, print this page and include with payment.

Name: ________________ __________

Degree(s)/Designation(s): _________

Title: ___________________________________

Organization Name: __________________________________________ Street Address: ________________________________

City/State/Zip: ________________________________ Phone: ________________________________

Email Address: ________________________________ Guest Name: ________________________________

Total Registration Fee Included: $__________
**The Regulators Are Here!**
Glenda Davis, RN, BSN, MPM, CPHQ, System-wide Director Clinical Compliance/Regulatory Services, Cone Health
Summary: It is well known that regulatory agencies do not need an invitation into a hospital or medical facility. Hear from a NC health system director of clinical compliance and regulatory services the types of events that may prompt an investigation, how to prepare for an investigation, elements of an effective response plan and strategies to optimize the experience for both the organization and the investigators.

**Responsible Opioid Prescribing**
Karen Burke-Haynes, MD, Chief Medical Officer, North Carolina Board of Medicine
Summary: Following this presentation the audience will be able to describe the North Carolina Medical Board’s (NCMB) basic stance on the use of opioids for treatment of chronic pain, name at least one opioid prescribing resource clinicians can use to assist them in meeting current standards of care, describe what NCMB is looking for when it investigates an opioid prescribing case, understand new requirements related to mandatory CME in controlled substances prescribing and mandatory registration for NC’s prescription drug database, and know how to access additional information about NCMB’s opioids policies and resources.

**Resisting Attempts to Dehumanize Health Care Defendants Through EMR Discovery and Rules 30(b)(6) Depositions**
Lisa Garrison, Owner/Founder, Garrison Law Group PLLC
Summary: In recent medical malpractice cases, plaintiffs’ attorneys often attempt to dehumanize medical malpractice defendants by focusing on extremely burdensome demands for EMR productions and aggressive Rule 30(b)(6) depositions and motions practice. Many NC hospitals are spending a lot of time and money dealing with these tactics. This program will explain the applicable law and offer, practical, effective, and efficient techniques for resisting and responding to these tactics. The program will utilize mock scenarios and video clips to engage the audience, encourage questions and discussion, and provide concrete, memorable solutions.
**Case Law Update**  
*John C. West, JD, MHA, DFASHRM, CPHRM, Principal, West Consulting Services, LLC*  
Summary: This speakers’ Case Law Update sessions have become one of the most highly regarded and well attended sessions at each year's annual ASHRM conference. During this presentation the speaker will recap case law developments over the past year that are of interest to health care risk managers. Subjects will include medical malpractice, emergency medicine, informed consent, confidentiality of medical information and other topics. The speaker will explain developments in the law of emergency medicine, medical malpractice and informed consent.

**OR Culture of Safety – Best Practices for Incident Investigation**  
*Scott Lucas, PhD, PE, Director, Accident and Forensic Investigation, ECRI Institute*  
Summary: To minimize the risk of patient harm, hospitals need to establish a safe surgery culture in their ORs. What can hospital leaders and risk managers do to create a culture of safety in the OR? The key to address the fundamental components of safety protocols is to hardwire safer surgery processes. During this presentation participants will learn strategies to promote patient safety in the OR, including the adoption of safety checklist, timeouts, pre-surgical briefing, post event debriefings as well best practices for incident investigation in the event a patient safety event occurs in the OR.

**Challenges of Discovery in the Age of EMR**  
*Matthew Keris, Partner, Marshall, Dennehey, Warner, Coleman & Goggin*  
Summary: Plaintiff attorneys are slowly realizing the potential advantages of e-discovery. They have begun asking for “audit trails” from the electronic record, and scouring metadata. And even here, they are only scratching the surface of potentially important information. Such information can impact much more than the resolution of individual claims, but may affect the way that medical providers are trained, the standard of care, healthcare system policies, and how providers interact with their patients. During this presentation the audience will learn about emerging risks and how these risks are impacting litigation, as well as strategies to reduce these risks.
**Caring with Caution: The Risks of Workplace Violence in Today's Healthcare Environment**  
Bryan Warren, Director - Corporate Security, Atrium Health

Summary: This program will focus on the issue of workplace violence (WPV) in the healthcare industry, current trends, root causes for these behaviors and content considerations for workplace violence training to meet and exceed current regulatory requirements. Participants will be able to define workplace violence and understand types and sources of WPV and will recognize the signs the symptoms of precursors to WPV events. These speaker will explain OSHA #3148, the OSHA General Duty Clause relating to WPV events and the elements required for a WPV program. Attendees will also learn how to protect themselves in the event of an active shooter or other WPV incident.

**NCHA Legislative & Regulatory Update**  
Mike Vicario, B.A., MHA, NCHA Vice President of Regulatory Affairs

Summary: State and federal regulations have a big impact on health systems and their patients. NCHA works closely with regulatory agencies, commissions and other groups to advocate for a reasonable regulatory environment and to coordinate responsible planning for new services. During this session participants will learn about current state and federal legislation involving healthcare organizations and the impact, both positive and negative that pending legislation may have on healthcare organizations, as well as initiatives that NCHA is currently working on and how hospital leaders may assist

**MORPH, Accepting, Embracing, and Managing Change,**  
Mark Mayfield, CSP

Summary: The presenter uses a humorous approach to a very serious subject and emphasizes that creativity is the key component in managing change. Learn change theory and creative exercises in this upbeat, fast paced program that will leave everyone laughing and with change management skills.