

2018 NC ASHRM
SPRING CONFERENCE
April 25-27, 2018

Holiday Inn Resort

Wrightsville Beach, NC 28480

*Come and enjoy dynamic
speakers, great people and
some fun in the sun!*



Early Bird Registration Ends:
March 26, 2018

Room Block Ends:
March 26, 2018

<http://www.nc-ashrm.org>

Wednesday, April 25, 2018

1:00 pm - 5:00 pm

Registration

2:00 pm – 2:15pm

Opening Remarks – Lumina Ballroom

2:15 pm – 3:15 pm

Topic: The Regulators are Here!

Speaker: Glenda Davis, Director Clinical Compliance/Regulatory Services, Cone Health

3:15 pm – 3:30 pm

Break

3:30 pm – 4:45 pm

Topic: Regulatory Update: Responsible Opioid Prescribing

Speaker: Dr. Karen Burke-Haynes, Chief Medical Officer, North Carolina Board of Medicine

5:00 pm – 5:20 pm

New Member Reception – Turtle & Oceanwatch

5:20 pm – 6:00 pm

Membership Reception – Turtle & Oceanwatch

Thursday, April 26, 2018

8:00 am – 9:00 am

Full Breakfast – Lumina Ballroom

9:00 am – 10:00 am

Topic: Resisting Attempts to Dehumanize Health Care Defendants Through EMR Discovery and Rules 30(b)(6)

Speaker: Lisa Garrison, Owner/Founder, Garrison Law Group PLLC

10:00 am – 11:00 am

Topic: Case Law Update

Speaker: John C. West, JD, MHA, DFASHRM, CPHRM, Principal, West Consulting Services, LLC

11:00 am – 11:15 am

Break

11:15 am – 12:15 pm

Topic: OR Culture of Safety – Best Practices for Incident Investigation

Speaker: Scott R. Lucas, PhD, PE, Director, Accident and Forensic Investigation, ECRI Institute

Thursday, April 26, 2018 - *Continued*

12:15 pm - 1:30 pm

Business Meeting and Lunch

1:30 pm - 3:00 pm

Topic: Challenges of Discovery in the Age of EMR

Speaker: Matt Keris, Attorney at Law, Marshall, Dennehey, Warner, Coleman & Goggin

3:00 pm - 3:15 pm

Break

3:15 pm - 4:15 pm

Topic: Caring with Caution: The Risks of Workplace Violence in Today's Healthcare Environment

Speaker: Bryan Warren, Director- Corporate Security, Atrium Health

4:15 pm - 4:30pm

Closing Remarks

6:00 pm - 8:00 pm

Calypso & Corn Hole - Join Us for Dinner, Beach Music and Games

Friday, April 27, 2018

7:30 am - 8:30 am

Full Breakfast - Lumina Ballroom

8:30 am - 9:30 am

Topic: NCHA Legislative and Regulatory Update

Speaker: Mike Vicario, NCHA Vice-President of Regulatory Affairs

9:30 am - 10:00 am

Break - Check Out

10:00 am - 11:30 am

Topic: MORPH - Accepting, Embracing, and Managing Change

Speaker: Mark Mayfield

11:30 am - 12:00 pm

Closing Announcements Door Prizes

LOCATION

Holiday Inn Resort
1706 North Lumina Avenue
Wrightsville Beach, NC 28480

Reservations: 877-330-5050

NC ASHRM Room Block Rates:
\$169 Sound View
\$189 Ocean View

*When Booking Mention:
NC American Society for Health Care
Risk Management*

Room Block Ends **March 26, 2018**

PLEASE RESERVE NOW!

Complimentary on-site parking

If you are interested in extending your stay, rooms are offered at the conference rates, based on availability (2 days pre and post conference)



Check Out Our New
Member's Board.

Join a Committee!

PROGRAM MATERIAL

Presentations will be available prior to the conference.

Registrants will receive instructions regarding electronic access of program materials.

(Hard copies will not be provided)

EDUCATION CREDITS

CPHRM credits pending ASHRM approval.

Continuing Legal Education (CLE) pending North Carolina Bar approval.

NEXT CONFERENCE

NC ASHRM Fall Conference

November 14 - 16, 2018
Embassy Suites
Concord, NC

SOCIAL EVENTS

Please join us at the Wednesday Night Reception and the Thursday Night Social and Dinner Event

CONFERENCE FEES

Early Bird Registration Ends, March 26, 2018

Member	\$200
Non-Member	\$330

Regular Registration Begins, March 26, 2018

Member	\$275
Non-Member	\$405

On-site Registration Begins, April 25, 2018

Member	\$350
Non-Member	\$480

Guest Fee \$ 70

Includes admission to all meals, receptions and Thursday social and dinner. Guests are limited to spouse, significant other or one adult family member

Total Registration Fee Included: \$ _____

CANCELLATION POLICY

A processing fee of \$20.00 will be charged for cancellations prior to March 25, 2018

No refunds available after that date, but alternate registrant(s) may attend the meeting.

REGISTRATION

*A \$10 processing fee
applies to PayPal payments*

Pay online using PayPal:
<http://www.nc-ashrm.org>

Make checks payable to:
NC-ASHRM
Send Check and Registration form to:

NC ASHRM
PO Box 72248
Durham, NC 27722-2248
For questions contact: Rina Borg:
ncashrm@mgsolutions.org
919-309-0909

If paying by check, please complete the following Registration form, print this page and include with payment.

Name: _____ Degree(s)/Designation(s): _____ Title: _____

Organization Name: _____ Street Address: _____

City/State/Zip: _____ Phone: _____

Email Address: _____ Guest Name: _____

PROGRAM SUMMARY

The Regulators Are Here!

Glenda Davis, RN, BSN, MPM, CPHQ, System-wide Director Clinical Compliance/Regulatory Services, Cone Health

Summary: It is well known that regulatory agencies do not need an invitation into a hospital or medical facility. Hear from a NC health system director of clinical compliance and regulatory services the types of events that may prompt an investigation, how to prepare for an investigation, elements of an effective response plan and strategies to optimize the experience for both the organization and the investigators.

Responsible Opioid Prescribing

Karen Burke-Haynes, MD, Chief Medical Officer, North Carolina Board of Medicine

Summary: Following this presentation the audience will be able to describe the North Carolina Medical Board's (NCMB) basic stance on the use of opioids for treatment of chronic pain, name at least one opioid prescribing resource clinicians can use to assist them in meeting current standards of care, describe what NCMB is looking for when it investigates an opioid prescribing case, understand new requirements related to mandatory CME in controlled substances prescribing and mandatory registration for NC's prescription drug database, and know how to access additional information about NCMB's opioids policies and resources.

Resisting Attempts to Dehumanize Health Care Defendants Through EMR Discovery and Rules 30 (b)(6) Depositions

Lisa Garrison, Owner/Founder, Garrison Law Group PLLC

Summary: In recent medical malpractice cases, plaintiffs' attorneys often attempt to dehumanize medical malpractice defendants by focusing on extremely burdensome demands for EMR productions and aggressive Rule 30(b)(6) depositions and motions practice. Many NC hospitals are spending a lot of time and money dealing with these tactics. This program will explain the applicable law and offer, practical, effective, and efficient techniques for resisting and responding to these tactics. The program will utilize mock scenarios and video clips to engage the audience, encourage questions and discussion, and provide concrete, memorable solutions.

PROGRAM SUMMARY

Case Law Update

John C. West, JD, MHA, DFASHRM, CPHRM, Principal, West Consulting Services, LLC

Summary: This speakers' Case Law Update sessions have become one of the most highly regarded and well attended sessions at each year's annual ASHRM conference. During this presentation the speaker will recap case law developments over the past year that are of interest to health care risk managers. Subjects will include medical malpractice, emergency medicine, informed consent, confidentiality of medical information and other topics. The speaker will explain developments in the law of emergency medicine, medical malpractice and informed consent.

OR Culture of Safety – Best Practices for Incident Investigation

Scott Lucas, PhD, PE, Director, Accident and Forensic Investigation, ECRI Institute

Summary: To minimize the risk of patient harm, hospitals need to establish a safe surgery culture in their ORs. What can hospital leaders and risk managers do to create a culture of safety in the OR? The key to address the fundamental components of safety protocols is to hardwire safer surgery processes. During this presentation participants will learn strategies to promote patient safety in the OR, including the adoption of safety checklist, timeouts, pre-surgical briefing, post event debriefings as well best practices for incident investigation in the event a patient safety event occurs in the OR.

Challenges of Discovery in the Age of EMR

Matthew Keris, Partner, Marshall, Dennehey, Warner, Coleman & Goggin

Summary: Plaintiff attorneys are slowly realizing the potential advantages of e-discovery. They have begun asking for “audit trails” from the electronic record, and scouring metadata. And even here, they are only scratching the surface of potentially important information. Such information can impact much more than the resolution of individual claims, but may affect the way that medical providers are trained, the standard of care, healthcare system policies, and how providers interact with their patients. During this presentation the audience will learn about emerging risks and how these risks are impacting litigation, as well as strategies to reduce these risks.

PROGRAM SUMMARY

Caring with Caution: The Risks of Workplace Violence in Today's Healthcare Environment

Bryan Warren, Director- Corporate Security, Atrium Health

Summary: This program will focus on the issue of workplace violence (WPV) in the healthcare industry, current trends, root causes for these behaviors and content considerations for workplace violence training to meet and exceed current regulatory requirements. Participants will be able to define workplace violence and understand types and sources of WPV and will recognize the signs the symptoms of precursors to WPV events. These speaker will explain OSHA #3148, the OSHA General Duty Clause relating to WPV events and the elements required for a WPV program. Attendees will also learn how to protect themselves in the event of an active shooter or other WPV incident.

NCHA Legislative & Regulatory Update

Mike Vicario, B.A., MHA, NCHA Vice President of Regulatory Affairs

Summary: State and federal regulations have a big impact on health systems and their patients. NCHA works closely with regulatory agencies, commissions and other groups to advocate for a reasonable regulatory environment and to coordinate responsible planning for new services. During this session participants will learn about current state and federal legislation involving healthcare organizations and the impact, both positive and negative that pending legislation may have on healthcare organizations, as well as initiatives that NCHA is currently working on and how hospital leaders may assist

MORPH, Accepting, Embracing, and Managing Change,

Mark Mayfield, CSP

Summary: The presenter uses a humorous approach to a very serious subject and emphasizes that creativity is the key component in managing change. Learn change theory and creative exercises in this upbeat, fast paced program that will leave everyone laughing and with change management skills.